



PRIVACY POLICY FLOATING ÁLVARO

Floating Álvaro (Maria Raquel Mateus Dias), with registration no. 809/2020, recognizes and defends the importance of protecting its customers' personal data, regardless of its nature, therefore the use of this website is subject to the Privacy Policy mentioned below, and the user must check the respective terms that integrate it.

This policy is intended to provide you with all the information you need to fully understand how your data is processed and used, as well as the other privacy practices of the floatingalvaro.com website.

If you have any questions about the data processing process, please contact us via email at barcocalvaro@gmail.com

DATA PROCESSING

RESPONSIBLE ENTITY

Your personal data is collected and processed by Floating Álvaro (Maria Raquel Mateus Dias), with NIF: 223 384 011, with headquarters in Praia Fluvial de, 6160-011 Álvaro. It is responsible for the processing of personal data upon acceptance of the General Data Protection Regulation on the website [floatinalvaro.com](https://floatingalvaro.com).

PURPOSE OF DATA PROCESSING

The processing of personal data collected will be carried out within the scope of the commercial relationship with customers and in compliance with applicable legal and regulatory obligations.

The personal data processed by Floating Álvaro is data provided by the customer through the website floatingalvaro.com or at its headquarters and concerns the following data:

- Name, email and mobile phone

Your personal data will be processed, manually and/or automated, for the following purposes:

- Client management
 - The data collected by Floating Álvaro, through its website floatingalvaro.com, is necessary for the execution and execution of the services provided and its use is intended for the process of communication with customers, namely for the processing of information requests, clarifications regarding reservations and possible complaints. Providing the information requested during the purchase process is mandatory, without which it will not be possible to proceed with the above purposes.
- Marketing
 - We may, with the customer's consent, process their data to send information about services, news, campaigns, offers, among others, through any communication channel, namely through the use of postal mail, email or SMS.

CONSENT

By consenting to this Privacy Policy you are giving permission to process your personal data specifically for the identified and selected purposes.

The data subject has the right to withdraw their consent at any time, although this right does not compromise the lawfulness of the processing carried out based on previously given consent nor the subsequent processing of the same data, based on another legal basis, as is the case with compliance with the provision of services or the legal obligation to which Floating Álvaro is subject.

Consent to the processing of personal data for direct marketing purposes may be revoked at any time by contacting Floating Álvaro, at barcocalvararo@gmail.com and +351 967 763 564 (Call to national mobile network).

DISCLOSURE OF PERSONAL DATA

Your personal data may be disclosed to third parties that provide specific services, such as external entities contracted by Floating Álvaro, namely companies involved in the purchasing process and billing management, storage, marketing, website hosting and bank branches. Any disclosure will be made without going beyond the purpose for which your data was collected and subsequently processed. Additionally, your data may be disclosed to third parties to:

- Comply with applicable laws;
- Respond to judicial and government inquiries;
- Comply with valid legal processes;
- Protect the rights and property of Floating Álvaro;

It is also important to highlight the fact that your personal data will not be disclosed to third parties without your notification or without your consent, except in the cases set out above.

INTELLECTUAL PROPERTY

The intellectual property rights of our website and its contents are the property of Floating Álvaro or third party owners, who have duly authorized their inclusion on our website. Floating Álvaro reserves the right, at any time, to make changes to these contents, having no obligation to make any prior communication to users.

RESPONSIBILITY

It is prohibited to introduce, store or disseminate through the website defamatory, obscene, insulting, xenophobic and/or any other content that violates the general principles of law and public order.

The customer must not, under any circumstances, use false identities. The customer is responsible for the veracity of the data communicated.

RIGHTS

The customer's personal data is extremely important for Floating Álvaro, which is why we intend to use it in a lawful and transparent manner to support the provision of services. As a data subject, the customer can exercise their right to access, rectification, forgetting, limitation, opposition and portability, when applicable. You can exercise these rights at any time via email at barcocalvararo@gmail.com

NOTICES AND MODIFICATIONS

Floating Álvaro reserves the right to change or update all or part of this Privacy Policy at any time. All changes and updates will come into effect upon publication on this page of the website. In this context, Floating Álvaro recommends frequently viewing this page to see the updated version of our Privacy Policy.